

Our Guarantee..

We pride ourselves on producing quality plants that have had time to establish themselves in their containers, or have been freshly lifted from the field. Plants provided from us during the planting season, as premium stock should do well if planted in sites and conditions appropriate to that species. Plants that have in error left the nursery defective in any way (eg. root distortion) can be returned and will be replaced. Plants reduced in price as old stock are sold as is and may need extra care to get them established (eg. Trimming of roots and pruning etc).

We are unable to unconditionally guarantee the success of these plants, as there are many factors that will affect their growth and survival after they leave the nursery. Therefore, please take these factors into consideration when choosing plants to ensure the best chances of success:

- Windy sites will vary depending on the severity of the prevailing wind and many species may struggle to get established and may need artificial shelter in the early stages and sufficient irrigation to prevent drying out. Sometimes a trial is required to establish the suitability of a species on your site.
- If plants are not planted immediately, they will need to be kept upright in a sheltered place and watered regularly (approximately every second day)
- If field grown (bare-rooted) trees are taken away, they should be covered in transit to prevent any drying out of the roots and then roots should be kept damp by either 'heeling in' to the garden or being kept damp under a cover for a day or two at the most before planting.

- When using slow release fertiliser, eg. Magamp, mix well into the planting hole rather than placing the whole lot in the bottom and planting on top of it.
- Some sites may get very wet in the winter, and end up with a high water table (roots sitting in water for too long before soil drains). Only some species will tolerate these conditions, so check our listings in our catalogue if you may have this situation.
- Coastal conditions vary tremendously depending on which coast plants are being transplanted to and the severity of prevailing winds, how much (if any) protection they may get from other plants or buildings, whether they are planted in soil or sand, and whether they are being irrigated.
- Spray drift can obviously affect plant growth and health. Sometimes this is may not be within your control when neighbors are spraying.
- Animals are frequently responsible for the death of plants, when they use it as a favorite stop off point (perhaps you don't even see them).
- Dry soil conditions can also affect the growth and health of plants. Ensure they have an adequate supply during dry periods (unless they are specifically drought hardy).

Our desire is for you to ‘**Get It Right First Time**’ but sometimes nature has other ideas....

Wishing you every success with your garden enhancements.

The Matatoa Team